

TO: ALL ISZAPT DISTRIBUTOR AND DEALER: SALES, SERVICE & WARRANTY PERSONNEL
SUBJECT: DENYO Co. / MULTIQUIP ENGINE WARRANTY UPDATE

Isuzu Motors America, LLC, PowerTrain Division (ISZAPT) is pleased to announce that effective immediately, Denyo/Multiquip Tier 4 Final engines, excluding 6WG1, with ISZA ship date after February 25, 2015 will have the standard 5 year/5000 hour warranty. Please refer to IDE-8600 for terms and conditions.

To identify accurate warranty terms enter the serial number and engine model into the [PT Engine Info Lookup](#) function of the Information Library. Scroll to warranty term section to see applicable warranty statement.

URL Link: <https://warranty.isuzuengines.com/EngineInfo.aspx>

Engine Criteria	Supporting Document	*Warranty Terms
Engines in MQ equipment, shipped prior to February 26, 2015 and T3, IT4	IDE-8404	2Yr/2000 Hours
Tier 4 final engines in MQ equipment, except **6WG1, shipped after February 25, 2015	IDE-8600	5Yr/5000 Hours

* See warranty statement for full details

**6WG1 has different sales route and carries a 2 year/2,000 hours warranty term with first year unlimited hours.

For Tier 4 Final engines in MQ equipment shipped in this transitional period of February 2015, please visit [PT Engine Info Lookup](#) or refer to attached list for applied warranty terms.

If you should have any questions or concerns, please contact your service representative.

Best Regards,

Tomas Gonzalez, II

Service Engineer
Isuzu North America
Powertrain Division