

To: ALL ISUZU POWERTRAIN DISTRIBUTORS AND DEALERS
Subject: RELEASE OF ISUZU DIAGNOSTIC SERVICE SYSTEM FOR INTERIM TIER 4 / TIER 4 AND TIER 3 ENGINES

As a result of our new SAP integration software, currency exchange rate improvements with Japan, and to improve the E-IDSS network saturation, we have updated the E-IDSS ordering process and the E-IDSS tool and software price. Information regarding the changes will be outlined throughout this bulletin allowing Distributors and Dealers to transition with ease. Please ensure the details below are shared with all necessary parties to ensure the proper order process is followed.

Updated E-IDSS Pricing

We are constantly working to improve the saturation of the E-IDSS diagnostic scan tool for the Isuzu industrial market. As a result of positive changes in the Yen to Dollar conversion and to solidify Isuzu's investment in the industrial market, the price of the E-IDSS tool and yearly software subscription pricing is being revised. The new pricing structure applies as of May 1st, 2015.

E-IDSS Interface Module Kit - \$1600
E-IDSS Software - \$650 per license, per year




Updated Part Numbers

Revised E-IDSS software part numbers have now been assigned to assist with the ordering and renewal process.

E-IDSS Software Installation License and DVD (SVCX999600430) is the software license part number for the ISZ-A service Distributor and Dealer network.

E-IDSS Software Renewal Only (SVCX999600560) must be purchased to renew **any** E-IDSS software licenses when the yearly expiration date approaches. The original, 32 digit E-IDSS software license code **must** be provided at the time of ordering.

E-IDSS JOEM Software Installation License and DVD (SVCX999600570) is used to order OEM/JOEM software only. As an example, this option applies to customers servicing only LBX, Hitachi/John Deere, Hokuetsu/MMD, Kawasaki, CNH, Kobelco, Takeuchi or Doosan equipment. The OEM/JOEM must be identified at the time of ordering.

E-IDSS Software Installation License and DVD with Internet Updates	SVCX999600430	
E-IDSS Software RENEWAL ONLY Must Provide 32 Digit Code on ICS Order Form	SVCX999600560	
E-IDSS Software Installation License and DVD with Internet Updates OEM / JOEM Software ONLY	SVCX999600570	OEM/JOEM 

Updated Shipping and Handling

The shipping and handling fees for the E-IDSS tool will now be set at \$40 to accommodate a smoother transaction process.

Order Process

Distributors order E-IDSS hardware and software through ICS in the following location: Product Availability Inquiry > Engines and Accessories. Dealers will obtain pricing and order through their respective Distributor. An example is shown below.

Product Availability Inquiry

Item Type: **ACCESSORIES** ▼ Item Number:

Item Description:

Search by: Item Number Item Description Both

Select item	Item Number ⇅ OCC	Description ⇅	Dist Net Price	Core Charge	Total Price	Lead Time	WH Qty
	SVCX999600450	E-IDSS INTERFACE MODULE KIT					0 view

Service & Parts Bulletin

When Distributors are ordering E-IDSS software, notes must be included in the Special Shipping/Billing Instructions section on the ICS page.

- **For Every Order:** Include the person receiving the E-IDSS tool (Attn: John Smith or Attn: Service Manager and the Distributor, Dealer or OEM location if not already identified)
- **E-IDSS Software Renewal Orders (SVCX999600560):** Include the E-IDSS Software 32 Digit License Code

Engine/Accessory Order Entry		Item Number Lookup		Ship To Code Lookup	
PO Number:	<input type="text"/>	Priority:	<input checked="" type="radio"/> Normal <input type="radio"/> Emergency		
Order Type:	<input type="text" value="-----"/> ▾	Ordered By:	<input type="text"/>		
Carrier:	<input type="text" value="-----"/> ▾	Special Shipping/Billing Instructions:	<input type="text"/>		
Item Number/OCC	<input type="text" value="4LE2NYGD-02"/> <input type="text"/> 🔍	Requested Date:	<input type="text"/> 📅		
Ord.Qty:	<input type="text"/>	Ship To Code:	<input type="text"/> 🔍		
Quote Number:	<input type="text"/>	Application:	<input type="text" value="-----"/> ▾		
Customer Name:	<input type="text"/>	Core Charge Exempt:	<input type="checkbox"/>		
<input type="button" value="Add Line"/>					

Please be sure to continue referencing the E-IDSS bulletin SVS-02-12 and SVS-03-12 for information regarding the E-IDSS tool. If you should have any questions, please contact your Isuzu Service Representative.

Best Regards,
Dan Luke
Service Engineer Instructor