

SVS-18-08
11/25/2008**TO: ALL ISUZU POWERTRAIN DISTRIBUTORS AND DEALERS****SUBJECT: WARRANTY TERMS FOR ISZAPT NETWORK RESPONSIBLE FOR JOEM CUSTOMERS**

Isuzu Motors America, Inc. PowerTrain Division (ISZAPT) would like to inform our authorized Distributors and Dealers of the following Warranty information for our Japanese OEM (JOEM) customers that are serviced by the ISZAPT Network.

JOEM	Year	Hours
Aichi	1	1000
Kawasaki	1	1500
Link-Belt Crane*	1	1000
MQ / Denyo**	See Below	
Shindaiwa	1	1000

* LBX Excavator is a self servicing network and separate from the Link-Belt Crane Division.

** Denyo presently has two manufacturing sites, one located in Kentucky and the other in Japan; each of the locations have unique Warranty terms. Please refer to the attached Warranty statement (IDE-8401) which contains information regarding the Warranty terms for MQ units produced by Denyo USA. Engine models 4LE2DA03/05, 4LE2NYGD01/02, 4JG1TPD02/04, 4JJ1TYGD01/02, 4JJ1XYGD01/02, 4BG1TRD04/05, and 4HK1XYGD01/02 have a 2 yr/2000 hour Warranty term while all other Isuzu engine models installed into MQ units not listed within IDE-8401 have a 1 yr/1000 hour Warranty term.

If you have you have any questions please feel free to contact me.

Best Regards,

Klayton Katterman

Service Specialist

Attachment