

TO: ALL ISUZU DISTRIBUTORS AND SERVICE DEALERS
SUBJECT: US EPA TIER 4 FINAL 4LE2 VARIABLE SPEED ENGINES

Isuzu Motors America, LLC PowerTrain Division (ISZAPT) would like to address a possible issue with some US EPA Tier 4 Final variable speed engines having a hard start in cold weather conditions.

If an engine is brought in with the customer concern of a hard start during cold weather conditions, please do the following.

- Determine whether the engine is equipped with cold weather equipment.
- Verify that the E-IDSS being used is updated with the most current update, E-VER19.07.01.
- Verify that the ECM has the latest calibration.