

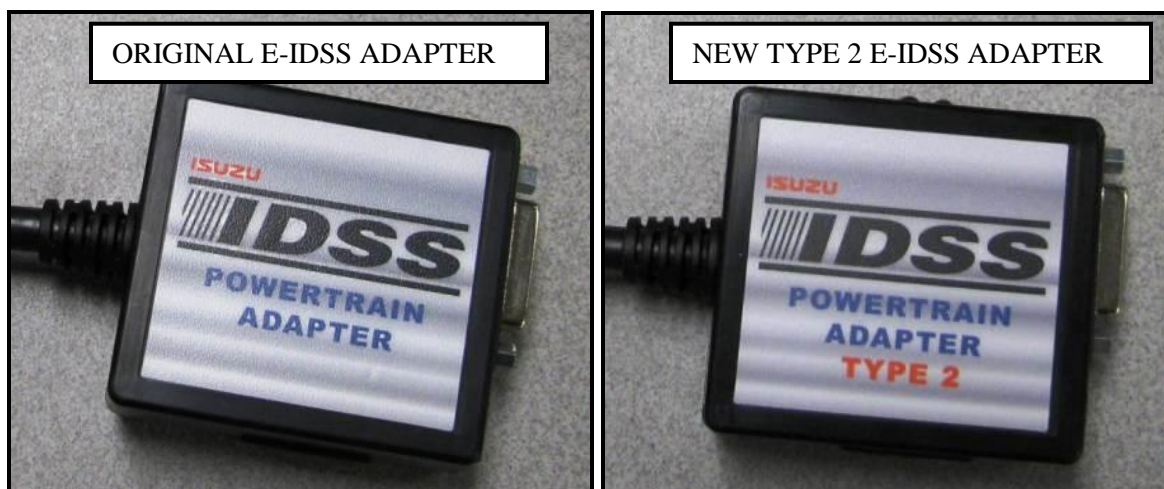
SVS-08-13
7/9/2013

To: ALL ISUZU POWERTRAIN DISTRIBUTORS & DEALERS: SALES, SERVICE & WARRANTY PERSONNEL

SUBJECT: NEW (TYPE 2) POWERTRAIN ADAPTER FOR USE ON TIER 3, INTERIM TIER 4 & TIER 4 ENGINES

We are pleased to inform you that an updated E-IDSS PowerTrain Adapter (Type 2) is being released. As a courtesy, Isuzu PowerTrain will absorb the cost of this new PowerTrain Adapter. The new Type 2 adapter is required for re-flashing on Tier 4 engines but is still backwards compatible with Tier 3 and Interim Tier 4 engines.

We will be shipping you the new Type 2 E-IDSS PowerTrain Adapter within the next 2 weeks. This shipment will include the new Type 2 E-IDSS PowerTrain Adapter along with a return shipping label for your old PowerTrain Adapter. Once you receive this shipment, you will need to package and return your old PowerTrain Adapter using the enclosed prepaid shipping label within 15 days of receipt. If we do not receive your old adapter you will be charged a \$150 adapter fee. See image below of the new E-IDSS (Type 2) adapter and the original E-IDSS adapter for your reference.



Dealers, please contact your local Distributor with any questions or concerns you may have.

Best Regards,

Mike Ruiz

Service Specialist