

SVS-08-09
4/9/2009**TO: ALL ISUZU POWERTRAIN DISTRIBUTOR / DEALER SERVICE AND WARRANTY PERSONNEL****SUBJECT: ENGINE SERVICE AND WARRANTY SUPPORT - COMFORTMASTER**

A new application using the 3CA1-AZP01 engine to produce an Auxiliary Power Unit (APU) installed on over-the-road trucks (pictured to the right) has been released by ComfortMaster. There are currently over 400 units in service with forecasted sales from May 2009 and beyond.

This allows Distributors and Dealers an opportunity for part sales and service opportunities. ComfortMaster and their sales office are located in Whittier, CA. For additional information, go to www.comfortmaster.com.

**ENGINE MODEL USED**

3CA1-AZP01

ACTION REQUIRED

Distributors are required to provide ENGINE WARRANTY for this product. Distributors should notify all Dealers that they are welcome to provide ENGINE WARRANTY AND SERVICE. Please keep in mind that the engines are installed in APU's attached to over-the-road trucks with trailers. This could pose difficult challenges for you and your dealers. This may be a good time for distributors to look into signing on-highway dealers/on-highway capable dealers to support this product and potential future products. The engine is the only Isuzu component; all other systems are exclusively owned and applied by ComfortMaster.

ISUZU COMPONENTS COVERED

The ISZA Network is to provide warranty and service support for the **base engine only**.

- The fuel filter and separator are genuine Isuzu parts.
- The alternator/water pump drive belt is Isuzu.

COMFORTMASTER COMPONENTS NOT COVERED BY ISUZU

- The control system is installed by ComfortMaster. For information about APU operation, refer to the ComfortMaster website.
- The cooling package is installed by ComfortMaster.
- The alternators are installed by ComfortMaster.
- The oil filter is a remote mounted system installed by ComfortMaster and is not an Isuzu filter.
- The air conditioning compressor, drive belt and pulley assembly is installed by ComfortMaster.

WARRANTY TERM

The 3CA1-AZP01 engine has a 2 year/2000 hour limited warranty. Please refer to the attached warranty statement IDE-8501 (IDE-8501.pdf) for specific details.

LABOR AND TRAVEL TIME

Labor and travel time for engine warranty is honored per the Isuzu Service Policies & Procedures Manual.

If you should have any questions please contact your service representative.

Best Regards,

The ISZAPT Service Team

Attachment