



VOLUNTARY EMISSIONS RECALL EC0017

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the requirements as prescribed by the United States Environmental Protection Agency (“EPA”) and the California Air Resources Board (CARB).

Mack has determined that certain 2013 – 2016 Granite, Pinnacle, and Terra Pro vehicles equipped with a model year (“MY”) 2013 MP8 or 2014 MP7 model engine may be equipped with an improperly functioning on-board emission-related diagnostic system that violates California and Federal standards and regulations.

The non-compliance pertains to certain OBD monitors that may not illuminate the malfunction indicator lamp (“MIL”) at the required threshold limits. This issue has no impact on fuel economy, driveability, performance, or safety of the engines.

You are being notified because one or more vehicle(s) sold to you may have this condition. Mack is addressing this condition through a voluntary recall and will provide the repairs free of charge.

Provided below is important information pertaining to this voluntary recall. Mack recommends that you take the time to read through this information. In order to ensure your full protection under the emission warranty on your engine by federal law, we recommend you have your engine serviced when the repair is available. Failure to do so could legally be determined to be a lack of proper maintenance. Failure to have the repairs performed may also cause the vehicle to fail a state emission inspection test if the state or local law requires one.

The repair will be available at all Mack dealers and authorized service providers on July 31, 2017. At that time, you will be able to schedule an appointment to have your vehicle repaired.

Please note that some states have implemented a Department of Motor Vehicle (DMV) tie-in program, which requires open recalls to be corrected prior to registration or license plate renewal.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate our commitment to our customers.

MACK TRUCKS INC.

NON-COMPLIANCE: Certain monitors used in the OBD system may not illuminate the malfunction indicator lamp (“MIL”) at the required threshold limits.

PRECAUTIONS YOU CAN TAKE: There are no precautions you can take other than having your vehicle repaired by a Mack Parts and Service Center.

TIME REQUIRED FOR THE REPAIR: The repair will require reprogramming the engine control module (ECM). The labor time required to repair your vehicle is approximately 1hr.

WHAT YOU SHOULD DO: Repair of vehicles will begin on July 31, 2017. At that time you will be able to make an appointment to have your vehicle(s) repaired. You can locate the closest Parts Service Center by going on line to <http://www.macktrucks.com/> and selecting “Dealer & Service Locations” or by calling our toll-free number: 1-800-866-1177.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor of vehicles subject to this Notice, you have an obligation to provide a copy of this Notice to all Lessees. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle’s title, of any five or more leased vehicles, as of the date of notification by the manufacturer of the existence of the emissions-related non-compliance in one or more of the leased motor vehicles.

OWNER RECALL RESPONSE CARD: The enclosed “Notice of Vehicle Recall” identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the “Vehicle Disposition Record” portion of the enclosed postage-free Notice of Mandatory Non-Compliance Campaign card and mailing it back to us.

ASSISTANCE/ COMPLAINTS: Please contact:
Regulatory Affairs Department
P.O. Box 26115
Greensboro, NC 27402-6115
Email: ytna.regulatoryaffairs@volvo.com
Or call the Recall Support Line: 1+877-800-4945 opt #1