

Work Order Standard Operating Practice

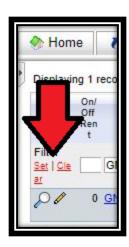
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VI. WORK ORDER CREATION PROCESS (Except PM Type)

1.Go to www.emaint.com — Go to login - Once you log in, go to the ASSETS tab located at the top of the website and click on it.



2. Hit <u>Clear then Set</u> located next to the filter boxes on the left hand side located next to the asset list. This will clear out the filters from a previous search so you can initiate a new search.





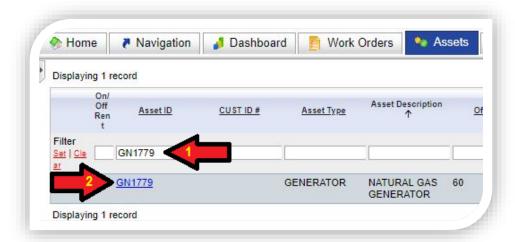


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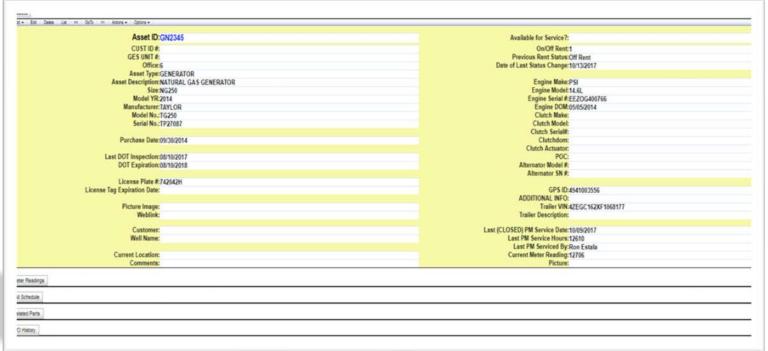
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WORK ORDER CREATION PROCESS (Except PM Type) - Cont.

3. Type in the Asset ID number of the unit in the <u>ASSET ID</u> filter box that you need to create the work order for. Then hit ENTER. This will display that unit.



4. Click on the <u>BLUE</u> Asset ID link and it will open up the actual Asset's yellow form page which lists all information about that asset including four Related Tables that contain - <u>METER READINGS</u>, <u>PM SCHEDULE</u>, <u>PARTS LIST</u>, and a complete <u>WORK ORDER HISTORY</u> for that asset.



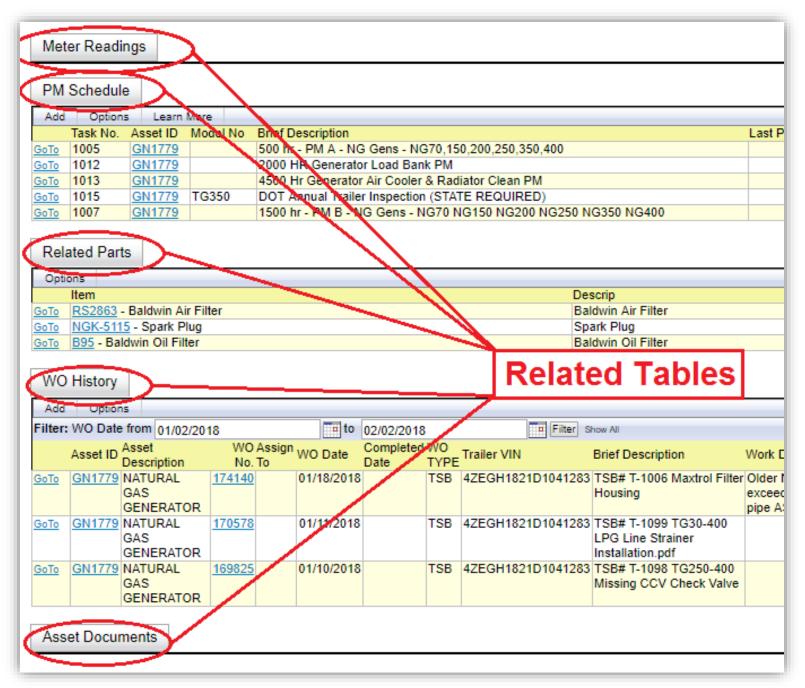




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5. To open up the Related Tables, click on any one of them and it will open that particular table up.







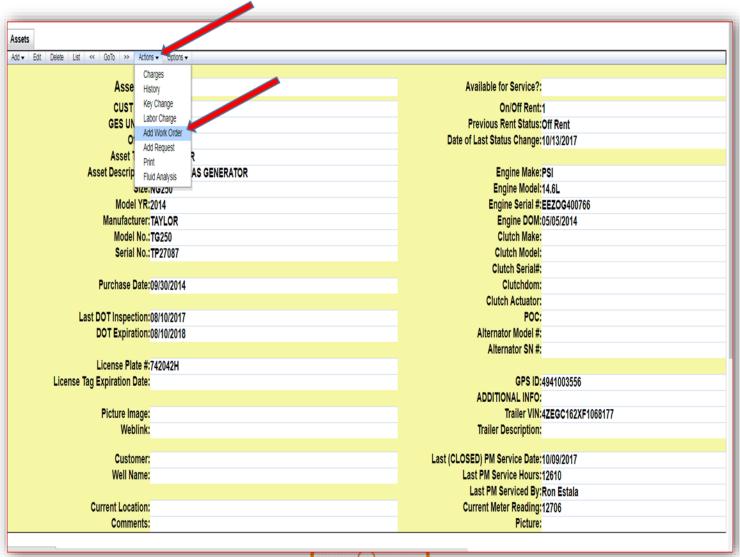
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6. For all work order types <u>except PM Type</u>, you will go to the top of the asset form and click on <u>ACTIONS</u>, then <u>ADD WORK ORDER</u>.

NOTE: If you are using an IPAD, you will need to tap on **OPTIONS** first, which is located to the right of **ACTIONS**. You will then be able to click on **ACTIONS** and see the drop down menu. (This is a known IPAD glitch). If you are using an IPAD and click on **ACTIONS** first, you will not see the drop down menu. That's why you need to tap on **OPTIONS** first.

7. For all other full users of PC's and/or laptops, you will just need to choose **ACTIONS** then **ADD WORK ORDER**.



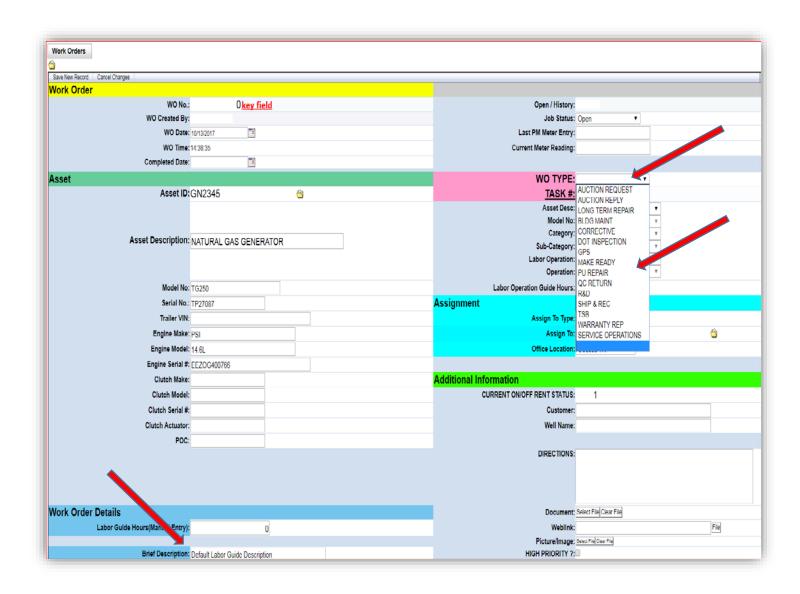




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8. Once you choose <u>ADD WORK ORDER</u>, you will then need to determine what TYPE of work order is appropriate. Please familiarize yourself with all the work order type definitions. This is <u>VERY IMPORTANT</u> in the work order creation process and ensures the integrity and accuracy of the work being performed.







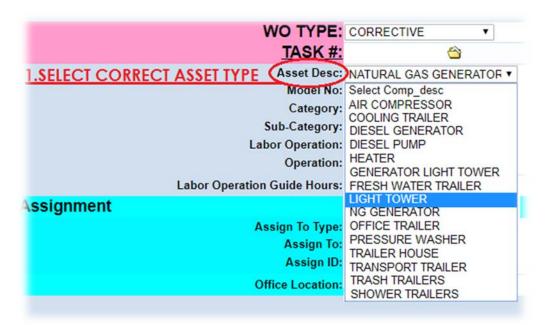
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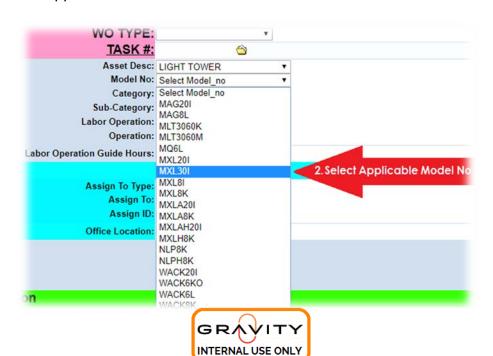
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9. Using the Labor Guide Operations Menu. (Except PM Type)

I. Once you have chosen the correct work order type, If this is a CORRECTIVE (repair) or MAKE READY type work order the next step is to use the Labor Guide Operations Menu. The first step is to select the correct asset description.



II. Select the applicable asset model.



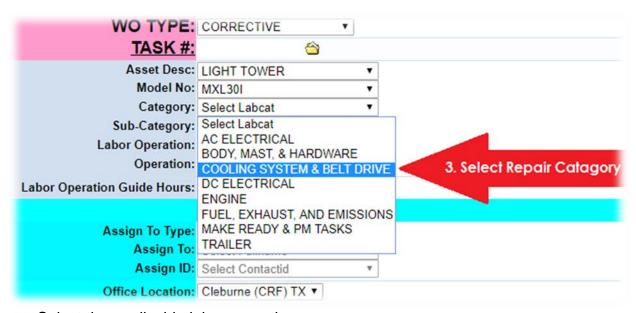


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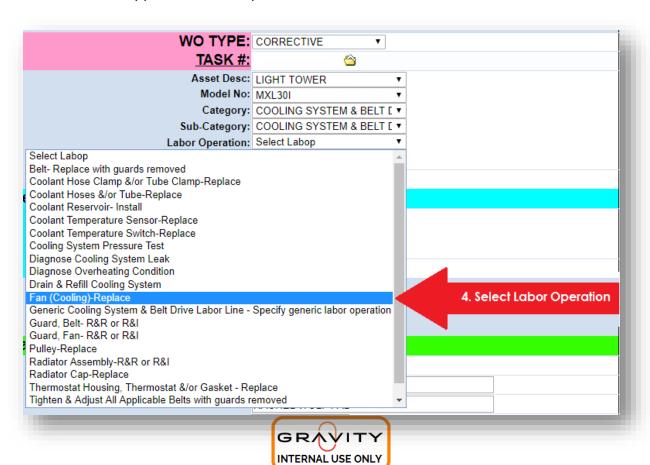
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III. Select the applicable repair categories.(main and sub)



IV. Select the applicable labor operation.



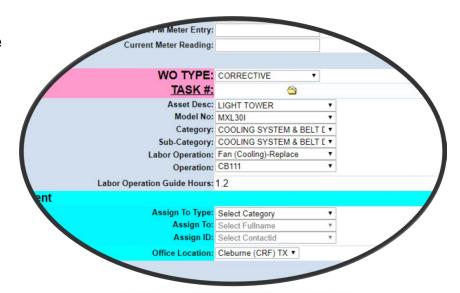


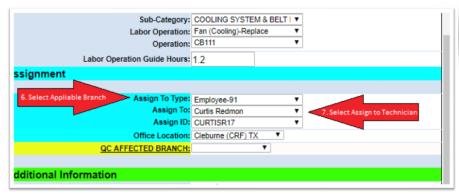
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v. After selecting a labor operation, The Operation number & Labor Operation Guide hours will auto populate into the work order.





Select the applicable employee branch number. Select the Technician name that the work order will be assigned to. The Assign ID & Office Location will auto populate into the work order.

Select Save New Record to save and create the Work Order.



